Data Dictionary

Name:	Citizen Service Reqeusts (CSRs)		
Unique ID:	**SR_Number**		

Column	Description	Notes	Filters
SR_NUMBER	Unique ID number of CSR		
USER_ID	Name of city staff member assigned CSR		
SR_TYPE	Coded type of service request		
SR_TYPE_DESC	Description of the type of service request		
PRIORITY	Priority level of service request		
GROUP_ID	ID number of City division assigned service request		
GROUP_TITLE	Name of City division assigned service request		
GROUP_DESC	Description of City division assigned service request		
DEPT_CODE	Department overseeing service request		
DEPT_NAME	Full name of department overseeing service request		
DEPT_DIVISION	Division within department assigned service request		
ADDRESS	Address of service request		
LOCATION	Address of service request		
NEIGHBORHOOD	Neighborhood of service request		
ZIPCODE	Zipcode of address		
NEAREST_PARCEL_NO	ID number of parcel nearest service request		
METHOD_RECEIVED	Method that the CSR was submitted		
DATE_CREATED	Date and time CSR was submitted		
TIME_RECEIVED	Time CSR was submitted		
DATE_CLOSED	Date and time CSR was closed		
SR_STATUS	Status of service request		
SR_STATUS_FLAG	Has service request been closed (Open or Closed)		
DATE_STATUS_CHANGE	Date of most recent status change		
TIME_STATUS_CHANGE	Time of most recent status change		
DATE_LAST_UPDATE	Date of last update to service request record		
TIME_LAST_UPDATE	TIme of last update to service request record		
PLANNED_HOURS_TOSTART_RESPONSE	Projected time in hours to start response to service request		
PLANNED_RESPONSE_TIME	Projected date and time when response to service request will begin		
PLANNED_END_DATE	Projected date and time when service request will be completed		
PLANNED_COMPLETION_DAYS	Projected number of days to complete service request from start of response		
DATE_DISPATCHED	Actual date that response to service request began		
TIME_DISPATCHED	Actual time that response to service request began		
DATE_REVISED_COMPLETION	Revised date of completion		

DATE_REVISED_COMPLETION_REASON	Reason date of completion was changed		
COLLECTION_SPECIAL_DATE	Date of collection of object not part of normal trash collection		
COLLECTION_DAY	Day of the week of regular trash collection at address		
COLLECTION_ROUTE	Route number of trash collection at address		
COLLECTION_DIST	Trash collection district of address		
TRANSFER_ALLOW			
TRANSFERED_NUM_TIMES			
PROPTY_CITY_OWNED_YN	City owned property (Yes or No)		
PROPTY_CITY_DEPT_OWNER	Department that owns property if city owned		
STREET_NO	Address number		
STREET_DIRECTION	Street direction of address		
STREET_NAME	Street name of addres		
CITY_ID	City of address		
STRUCTURE_ID	Structure Number		
FLOOR_ID	Floor number		
UNIT_ID	Unit number of address		
MUNITWNSHP	Name of township		
REQUEST_RETURN_CALL	Return call reqeusted (Yes or No)		
NUM_BULKY_ITEMS	Number of bulky items requested for pick up		
BULKY_ITEM_1	Description of bulk item		
BULKY_ITEM_2	Description of bulk item		
BULKY_ITEM_3	Description of bulk item		
BULKY_ITEM_4	Description of bulk item		
BULKY_ITEM_5	Description of bulk item		
NUM_TIRES	Number of tires collected		
NUM_FREONS	Number of items with freon collected (refridgerator, air conditioner)		
NUM_SOFABEDS	Number of sofas and beds collected		
NUM_POTHOLES	Number of potholes to be filled		
POLICE_DISTRICT	Police district		
POLICE_RPT_AREA	Coded police reporting area		
TRASH_RECYCLE_CART_ID	Recylicng cart ID number		